

Card Privacy Policy

PrePay Technologies Limited ('we', 'us') issue the Vanilla Gift Card and are the data controller for the personal information collected on this website.

You may provide us with personal information (including name, address and contact details, date of birth and other personal data) from time to time in connection with your Card.

This privacy policy explains how we use any personal information we collect about you when you register or update your personal details via the 'Register my Card' or 'My Account Log In' buttons on this website. It also covers any information you provide to us via email, mail or phone to Customer Services (see details on the 'Contact' page).

You can contact us regarding any part of this policy by contacting Customer Services via email at customerservices@ppssecure.myvanillagiftcard.com or by calling 0845 5202100. Please note calls to this number cost £1 per minute from a BT landline. Calls from mobiles and other networks may vary.

Note - We strongly recommend that you register your Gift Card and your details at www.myvanillagiftcard.com so that you can report the Gift Card if it is lost or stolen and have it blocked.

How is your data protected: Data Protection Act 1998

We and our affiliates are committed to maintaining your personal data in accordance with the requirements of the Data Protection Act 1998 and will take all reasonable steps to ensure that your personal data is kept secure against unauthorised access, loss, disclosure or destruction. Except as required by law, or in accordance with these terms and conditions, your personal information will not be passed to anyone without your permission.

How will your information be used?

You agree that we can use your personal data in connection with the Card, and the e-money associated with the Card, to contact you about replacement Cards, and to enable us to review, develop and improve our products and services. This may involve providing your personal data to our affiliates, agents, distributors, and suppliers including MasterCard International Incorporated and its affiliates to process Transactions and for their statistical research and analytical purposes.

Sharing your information and opting-out

We may use or share your personal data for direct marketing purposes. If you do not wish to receive any marketing material please contact Customer Services. We will not share your information for marketing purposes with third parties unless you consent to us doing so. If you do consent, we may pass on your personal information to our affiliates so that they may offer you their products and services.

We may also disclose your personal data as required by law, regulation or any competent authority or agency including to authorities and agencies to investigate possible fraudulent, unlawful or unauthorised activity.

Access to your information and corrections

You have a right to inspect the personal data we hold about you however we will ask you to pay an Inspection Fee of £10 to cover our costs. For further information please contact Customer Services.

You may notify us of any change of name and address by contacting Customer Services.

Other websites

Our website and My Account may contain links to other websites. This privacy policy only applies to our services so when you link to other websites you should read their own privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on this webpage. This privacy policy was last updated on 20th June 2013.

How to contact us

If you wish to gain access to your Personal Information (as defined in the UK Data Protection Act 1998), have any questions about this Privacy Policy or its implementation, or if you have a concern or policy violation you wish to tell us about, please contact the data controller using one of the methods below.

You may contact the data controller, **PrePay Technologies Limited**, as follows:

In writing to:
Compliance Team
55 Baker Street
London W1U 8EW
United Kingdom

Or by e-mail: CustomerServicesTeam@prepaysolutions.com

PrePay Technologies Limited is registered with the UK Information Commissioner's Office under registration number Z6404443

If your enquiry is a customer service enquiry, which is not related to our use of your Personal Information, please click here to contact us: <http://www.myvanillagiftcard.com/contact.do>